



# ADDENDUM TO RFP FOR DISASTER RECOVERY SERVICES

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## TERMS OF REFERENCE

a. Product Updates / Maintenance / Warranty Requirements

Items 1, 2, 4, 5, 6 and 7 refer to “vendor” products and services.

This refers to the vendor’s proposed solution – if the solution utilizes software(s)/ hardware(s) – then the proposal should clearly articulate how these items will be addressed.

b. System Documentation Requirements

Items 1 (b) refers to “software” and Item 1 (d) refers to “options ... in the software” to have “help text”.

This refers to the vendor’s proposed solution – if the solution utilizes any software(s); then these requirements must be clearly addressed.