

SMA'S QUALITY POLICY STATEMENT



The Spectrum Management Authority is committed to providing quality service to all stakeholders in the regulation and management of the radio frequency spectrum in Jamaica.

This is accomplished through the on-boarding of professionally trained staff, fit for purpose resources to include state of the art equipment and technology, and an effective management system that is continually improved and is responsive to the needs of government, customers, and the wider public.

In its pursuit of service excellence, the SMA seeks to meet the requirements of stakeholders, statutory and regulatory bodies (local and international) and all relevant standards.